

South Shore Gymnastics Academy Important Information and Policies

September 7, 2017 – June 17, 2018

*Schedules and Polices are subject to change and we reserve the right to combine or cancel classes for any reason.

2017-18 Class Information Ongoing School Year Enrollment 4 Payment Installments Tuition will be pro-rated based upon your start date.		End of the Year Performance June 9 - 11, 2018
Payment Installment #1	Paid in full Upon Enrollment	
Payment Installment #2 Due	October 28-November 4	
Payment Installment #3 Due	January 13-20	
Payment Installment #4 Due	March 24-31	

South Shore Gymnastics Academy appreciates you-our customers! Please read this information carefully and let us know if you have any questions. We believe SSGA is the BEST. If we don't make you say "WOW!" we want to hear about it! We strive to offer the cleanest gym with the BEST customer service anywhere.

SSGA is a NUT FREE gym. Please refrain from bringing anything with nuts into our facility.

Interested in a class/day/time that is not on our schedule? Please let us know, and if there are a minimum of 4 students that would like to enroll, we will do our best to accommodate your request. Also, let us know if you'd like to schedule a play group or open play for a group of preschoolers.

Our 30 Day Money Back Guarantee: To our new customers: if there is a problem with your class, please see the front office, and we will work with you to resolve the problem. If you are still not happy, and you notify us within the 30 day window, we will drop you from the class and cheerfully refund your class tuition fee in full.

Registration is on-going (based on availability) and tuition fees will be pro-rated based on your start date. Class fees must be paid in full at the time of registration. A waiver must be signed by a parent / legal guardian and is necessary before the child can participate in any class or open gym. There also must be an adult waiver signed for any adult participating in Mini-Stars and Friends Class.

Holiday Closures: SSGA will be closed on the following dates: September 4-6 (Labor Day, Holiday), November 23-25 (Thanksgiving Break), December 25-Jan 1 (Winter Holiday), and May 28 (Memorial Day).

Apparel: Appropriate attire is conducive to safety and is required. Female gymnasts must wear a 1 piece leotard (shorts optional) or shorts and a tight-fitting tank top. We do not allow 2 piece (sports bra and shorts) leotards, leotards with skirts in the gym. Boys can wear shorts and a t-shirt. Long hair must be pulled back and please no jewelry in the gym. All students enter the gym barefoot (no tights.)

Missed Class Policy: Missed a class due to illness, vacation, or holiday? We highly recommend your child take their regularly scheduled class with their regular teacher-this is in the best interest of consistency and the learning process. However, we do understand that things "come up" and at SSGA, we allow our customers that are currently enrolled in our program to schedule a makeup at your convenience! You may schedule a makeup class in any comparable regularly scheduled class (based on space availability)-just let us know and we will take care of it! Please call us if you cannot make your scheduled make up class so as many students as possible can come and take class! You may not carry over make ups into the summer months or substitute camps, open gyms and special events as make ups.

Late Fee Policy: Tuition is due, in full during the scheduled payment week. If your payment is more than 7 days late due for any reason-we reserve the right to drop the student from the class and charge a \$25.00 late fee.

Returned Check Policy: All Checks that are returned to us for NSF will be charged a \$40.00 NSF fee. We will also charge an additional \$25.00 late fee, plus any additional fees assessed by the bank.

Discounts: We offer a \$10.00 discount each payment period for our customers that participate in our recurring payment program. If you would like to participate in our recurring payment program-we will keep your credit card information in our computer and automatically run it each payment period. Please make sure you read and sign the registration form if you enroll via paper (you are automatically enrolled in our recurring payment program if you register online) and let us know before the payment week if you do not want us to run your card for any reason. Recurring payment discount of \$10.00 is not applied for the first payment installment.

We have multiple class discounts for siblings or for those who would like to take multiple classes per week: there is a 10% discount off the tuition of any additional classes taken (note: lower priced class will receive the discount) within the same family.

Thank You for being part of the SSGA family!!